

February 24, 2021

**Subject: Force Majeure Declaration - Engineered Polymer products**

Dear Valued Customer,

We regret to inform you that we are currently experiencing unprecedented supply challenges, raw material shortages and disrupted logistics with regard to key raw materials such as polymers, various additives, and fillers for our Engineered Polymers products. A number of suppliers of these raw materials have declared force majeure. Other suppliers have informed us of shortages and significantly longer lead times.

These external factors beyond our reasonable control significantly impact our ability to supply our Engineered Polymer products. Therefore, we must declare a force majeure event for our Engineered Polymers *Perlex, Percom, Perflex, Polyfort, Polyman, Polyflam, Ronfalin, Schulablend, Schuladur, Schulaform, Schulamid, Schulaketon, Schulatec, and Vitamide* products, effective as per the date of this letter.

As a result of this event, for the foreseeable future, we are implementing a sales allocation, on the basis of historical demand. We will contact you with regard to your specific product allocations and availability dates.

Please note that during the period of allocation, customers will not be permitted to borrow ahead of their monthly amounts and unused portions of monthly amounts cannot be added to any subsequent month's amounts. The duration of the force majeure event cannot be determined at this time and the percentage of allocation may change as the situation develops.

We will continue to assess the situation and provide updates on the current supply limitations. Our hope is to be able to restore the service level you have come to expect from LyondellBasell as soon as possible. As always, your account manager is available to address any questions or concerns you may have regarding this force majeure event. We value the trust you place in Basell Sales & Marketing Company B.V. as a supplier and we apologize for the inconvenience this may cause you.

Thank you for your understanding and patience.

Yours sincerely,



Basell Sales & Marketing Company B.V.  
Rolf van Beeck  
Sales Director APS Europe

*This letter constitutes a confidential business communication from Basell Sales & Marketing Company B.V. to your company. The content is not intended to be shared with any third party, including but not limited to competing producers nor press media such as Platts, ICIS or any other public or trade body. Notwithstanding the foregoing, you are entitled to share this letter with your direct downstream business partners on a need-to-know basis, provided however, that you inform such party of the confidential nature of this letter before disclosure and obtain agreement that it shall comply with the confidentiality obligations as set out herein.*

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